

Joint Child Health Commissioning Unit



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Peterborough & Cambridgeshire Working Together to:

Driving delivery of:

- The right services
- To the right people, families and communities
- By the right people
- At the right time
- In the right place
- At the right cost

“Placing People at the heart of a system that makes sense to them”

Members of the Joint Commissioning Unit

The Joint Commissioning Unit (JCU) is a partnership between Cambridgeshire County Council (CCC), Peterborough City Council (PCC) and the Peterborough and Cambridgeshire Clinical Commissioning Group (PCCCG)

The JCU is committed to delivering better integration between the different types of health and care services to meet the changing and growing needs of Children and Families

Our Vision:

"That all children and families in Cambridgeshire and Peterborough have the right to be kept safe and healthy, have excellent health services, enjoy school, play and family, help to help themselves and are part of strong and inclusive networks of support"

What we are seeking to achieve:

- Better outcomes for children and families in Cambridgeshire and Peterborough
- High quality services and good experiences for children and families when they need help
- Truly integrated health and care services
- Investment in early identification and prevention and moving care to lower cost settings



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Executive Director of People and Communities
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and
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Cambridgeshire County Council



Lee Miller
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Raj Lakshman
Consultant in Healthcare and Children's Public Services
Cambridgeshire County Council



Janet Dullaghan
Head of Commissioning, Children's Services
Peterborough City Council

Context

- **Rapidly reducing budgets**
- **Growing population and demand for services**
- **Complexity and diversity of need**
- **Need for more seamless services easily accessible**



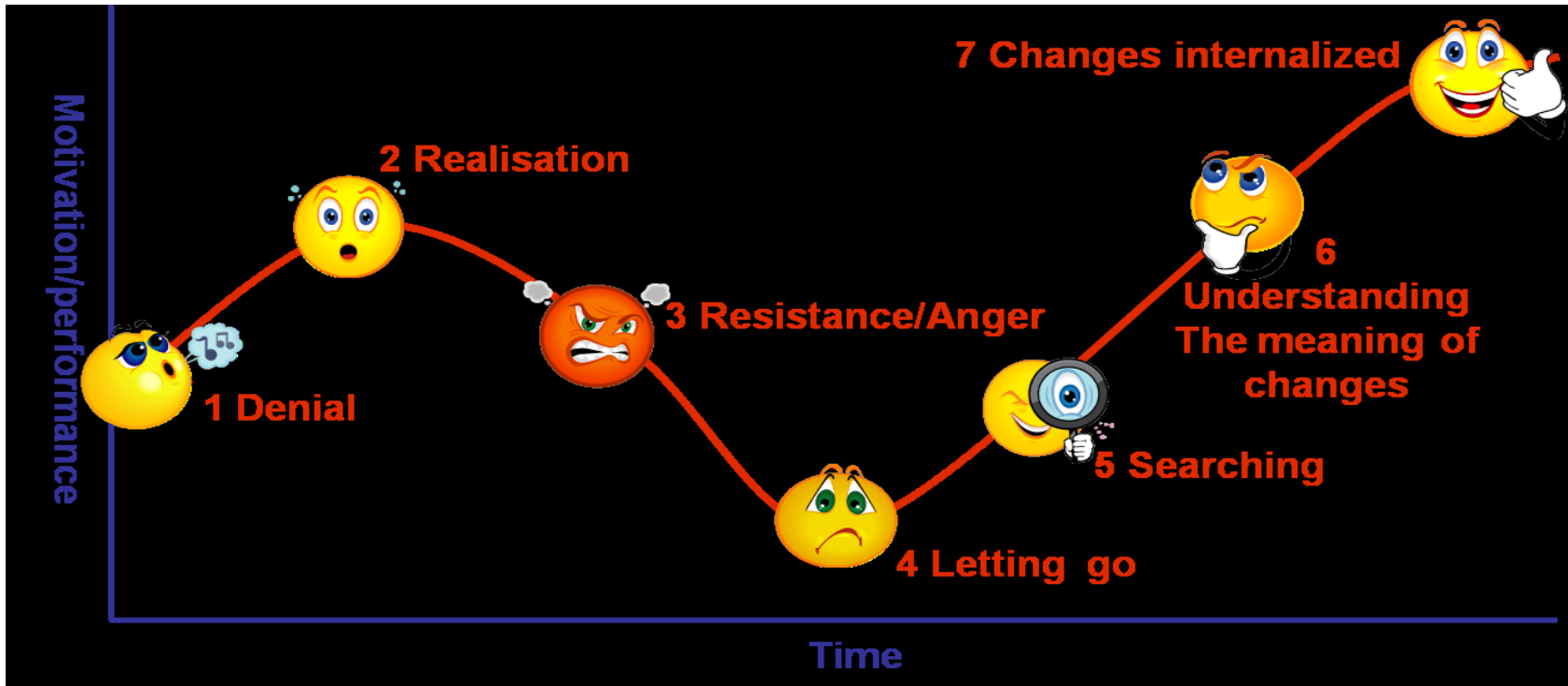
Option 1

- Carry on as we are and hope everything works out for the best...



Option 2: Take a different approach altogether...

- Transformation: Do things differently, **Do things with others**, Help others to do things for themselves, Invest in enablers e.g. technology, supporting our staff, carers and community better..... Better, but not as easy...



Joint Child Health Commissioning Unit

Cambridgeshire & Peterborough Local Authorities, including Public Health & Cambridgeshire and Peterborough Clinical Commissioning Unit

- Sharing what each other do well
- Reducing duplication – increase capacity
- Financial leverage
- Increase expertise & creativity
- Increase in ability to draw down funds for innovative projects
- Creating seamless services so people don't have to tell their story more than once.

Drivers for this approach

- A desire by all partners to deliver better outcomes for children, young people and families by:
- Transforming Services – ‘doing things differently.’
- Developing a more coherent and integrated child, young person and family health and well being service offer;
- The need to develop a model of support based on early identification and intervention that builds resilience within families and communities;

Drivers for this approach

- Developing a model that changes fragmented and complex commissioning and delivery within public services;
- Addressing increasing levels of complexity and demand that is resulting in long waits for services;
- Increasing efficiencies and stop areas of duplication;
- Looking at alternative models of delivery in response to reduced budgets and increasing demand.

New Way of Working – System Leaders

- Outcomes focussed – not organisation focused
- Containing personal/organisation ego
- Get done what needs to be done by who is best to do it
- Understand and appreciate the perspectives of all parties
- Openness and transparency – put cards on the table
- Use of evidence based sources and best practice to ensure what we deliver has the best chance of success
- Work together, not undermine each other

New Way of Working – System Leaders

- Speak well of each other, in public and private
- Behave well, especially when things go wrong
- Keep our promises – small and large
- Speak with candour and courage
- Deliver on promises made
- See success as collective

Co-Production

Parents, Carers, children and young people are part of our team

- Co-production is part of our business as usual process when it comes to the commissioning and delivery of services:-
- Parent Carer hubs
- ASD/ADHD support groups
- Expert Parent programme
- challenging behaviour support groups
- Self Harm support groups
- Development of the Local Offer and Leaflets
- Young People's voices projects through Healthwatch and local authority youth services

Achievements to date:

What difference have we made to children and families?

- Waiting times for assessment and treatment reduced from 9 months to close to 12 weeks in CAMH services and for autism and ASD
- Pathways redesigned – Pre- specialist service referrals – evidence based parenting programmes put in place and face to face and online counselling services for children
- Mental Health Workers in each District to support professionals such as schools and GP's
- Parent support groups delivered by parent representative groups
- Redesigned the early help assessment so it was user friendly and simple to use for all agencies (from 17 pages to 3)

Achievements to date:

What difference have we made to children and families?

- Development of multi-agency early help hubs
- Increased investment and commissioned enhanced young people's counselling service, with joint funding
- Redesigned special school nursing, Children Looked After and CAMHS/ADHD/ASD within resources and national investments
- Invested where need was not being met e.g. SALT
- Developed CHC protocol and pathways to support SEND reforms around EHC plans and SEN support